



# Parent Carer Survey 2023 Highlights

Children and young people with special educational needs and/or disabilities

LASSPB 23<sup>rd</sup> January 2024

Julie Bruce

# Highlights of the survey

- Response to the survey
- Range of settings and support
- Information and support
- Communication
- What parent/carers want

## Educational settings

Setting	
Primary Mainstream	124
Primary Special School	11
Secondary Mainstream	84
Secondary Special School	21
School Nursery	12
Private Nursery	7
Home Educated	11
Primary Resourced provision	3
Secondary Resourced provision	3

317 responses (previous survey – 117)

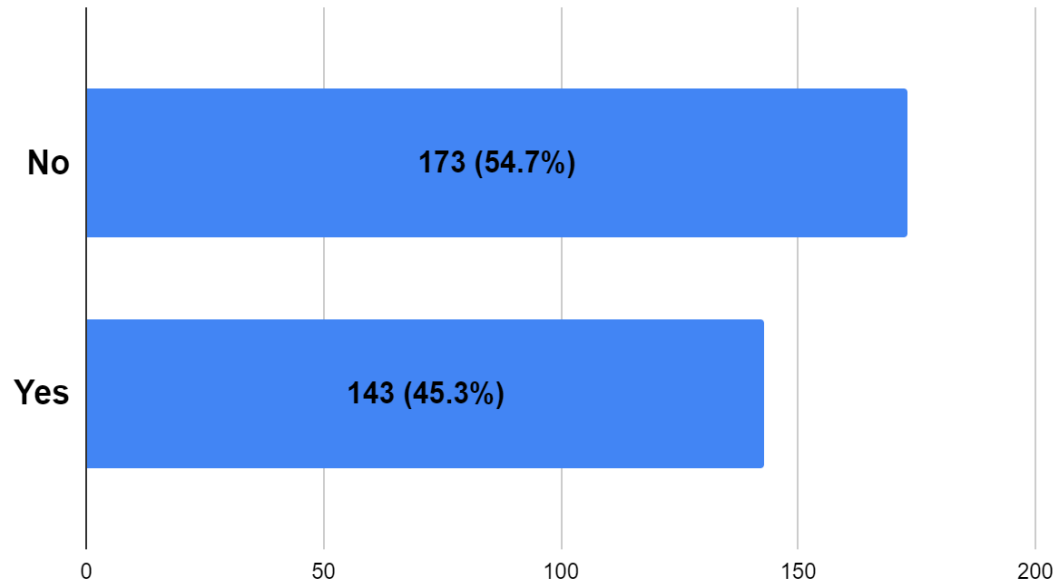
Not attending (On roll)	4*
College	11
Hospital Education	2
<b>Total</b>	<b>293</b>

*“Not attending due to high anxiety. Am fully expecting to be fined before long but how can I force my son into school? His mental health is way more important.”*

# EHCP's

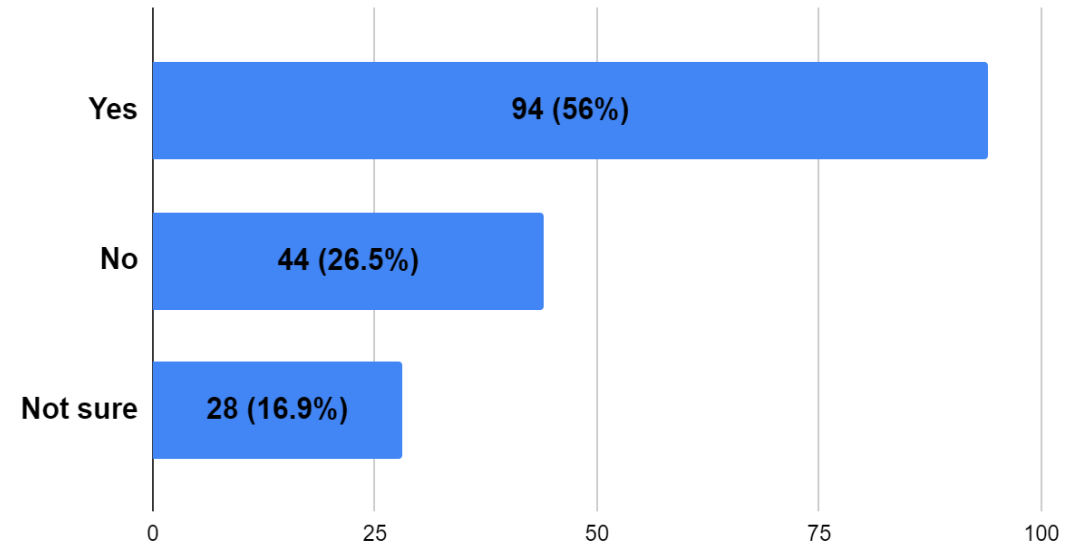


Does your child or young person have an EHCP?



2022 survey – Yes 57% No 23%

Do you feel your child or young person's EHCP reflects their needs well?



2022 survey - Yes 44% No 38%

# Why doesn't your EHCP meet your child's needs?

- 66 parents responded to this question
- Top 12 codes shown
- Reasons include:
  - EHCP not updated – these parents reported not having an annual review
  - Lack of quality
  - EHCP was good but not being delivered
  - School could not deliver all of EHCP
  - Important information not included in the EHCP

Reason	Number
It's not been updated	13
It is not being delivered as is stated in the plan	7
We are at the EHCA stage	5
Not suitable in its current format	4
Poor quality	3
Relevant info from professionals was excluded	3
Support is minimal as child masks in school	3
Incorrect info was included in EHCP	2
Law not followed	2
Have had to go to tribunal	2
School can't manage my child	2
Health and social care not included	1

# What do you think could be changed about the EHCP to meet your child or young person's needs?

Change/improvement	Number
Follow what the EHCP says	14
More quantified provision. Use less vague statements	12
A new assessment is needed	9
More training for teachers	8
Nothing	8
Listen to parents	7
More 1:1 support	7
All professionals to attend meetings	7
Better communication between services and with parents	6
Timely reviews	6
More input from health	5
More funding and less cost cutting!	4

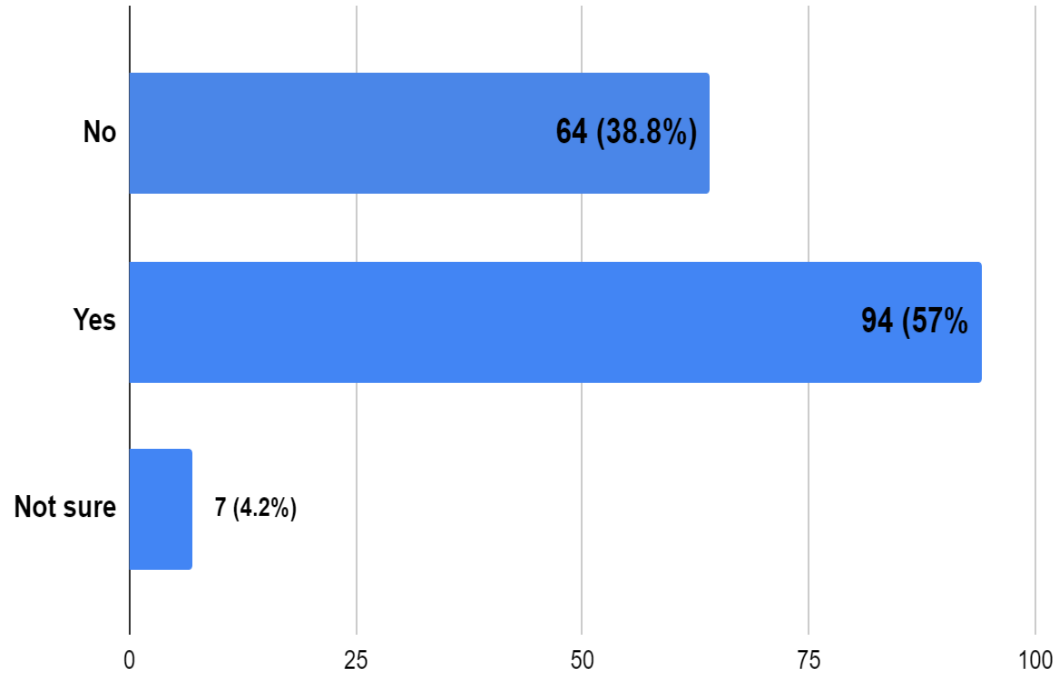
- 103 parents responded
- Top 12 codes shown

Just more understanding I feel. The teachers should do more training in sen and how to work with sen children, although school have been great so far I do feel some teachers just don't always get it or read up on each child's needs

# EHCP Annual Reviews

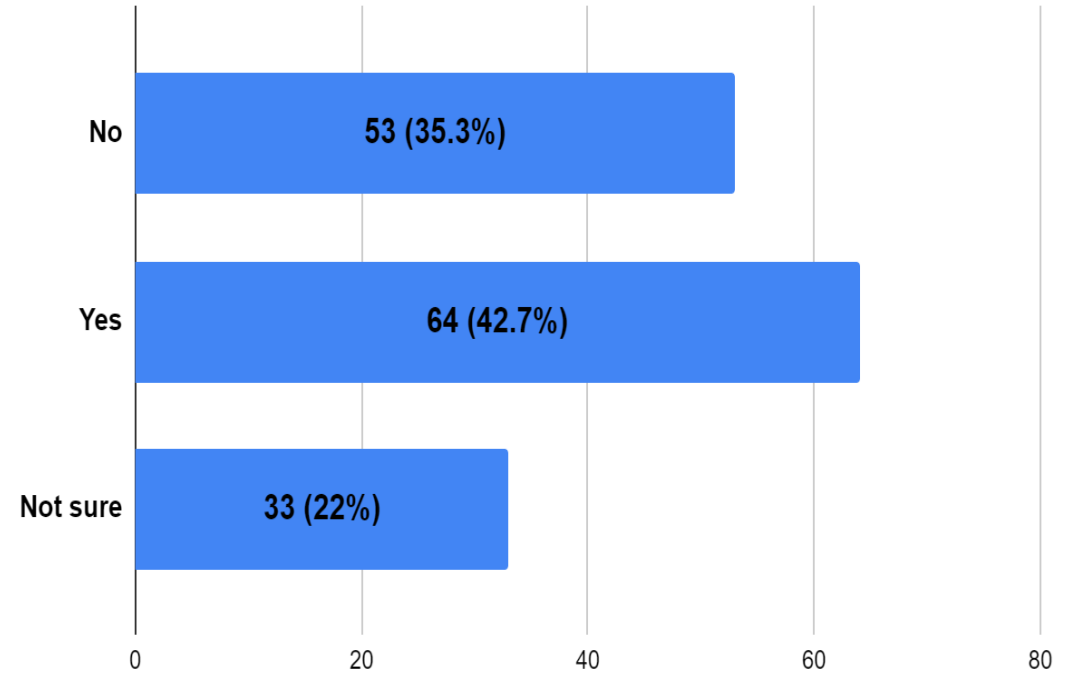


Have you had an EHCP annual review?



New question this survey  
165 parents responded to this question

Has the EHCP annual review been completed on time?

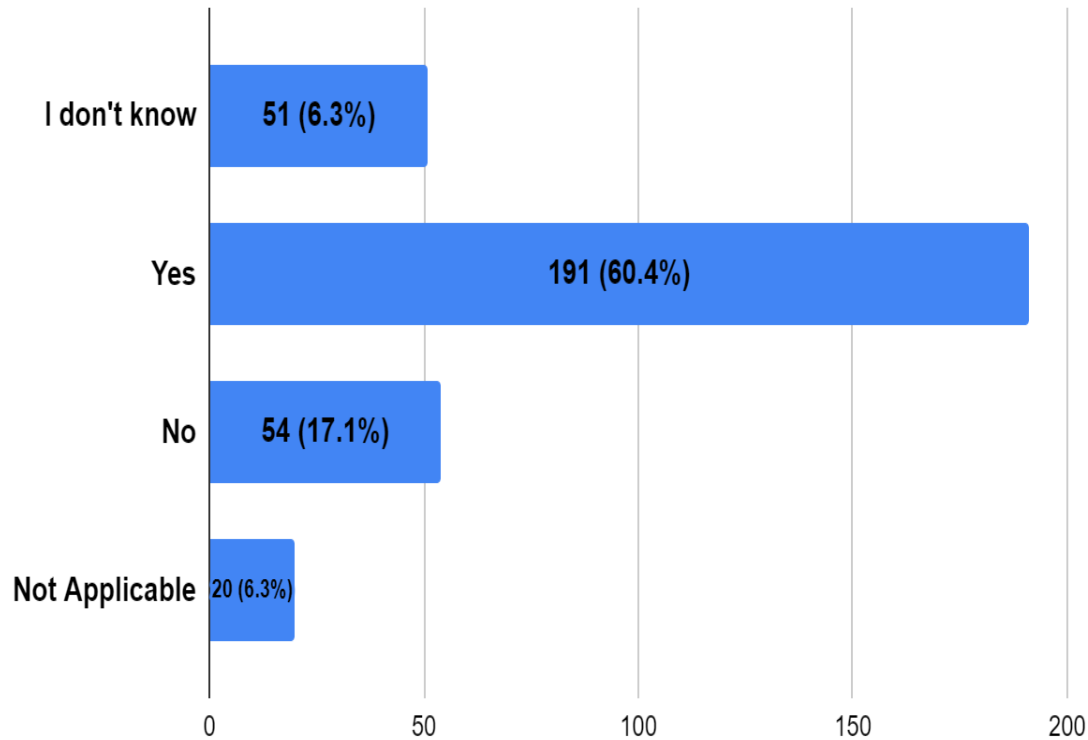


2022 survey - Yes 47% No 36% Not sure 17%

# SEN Support

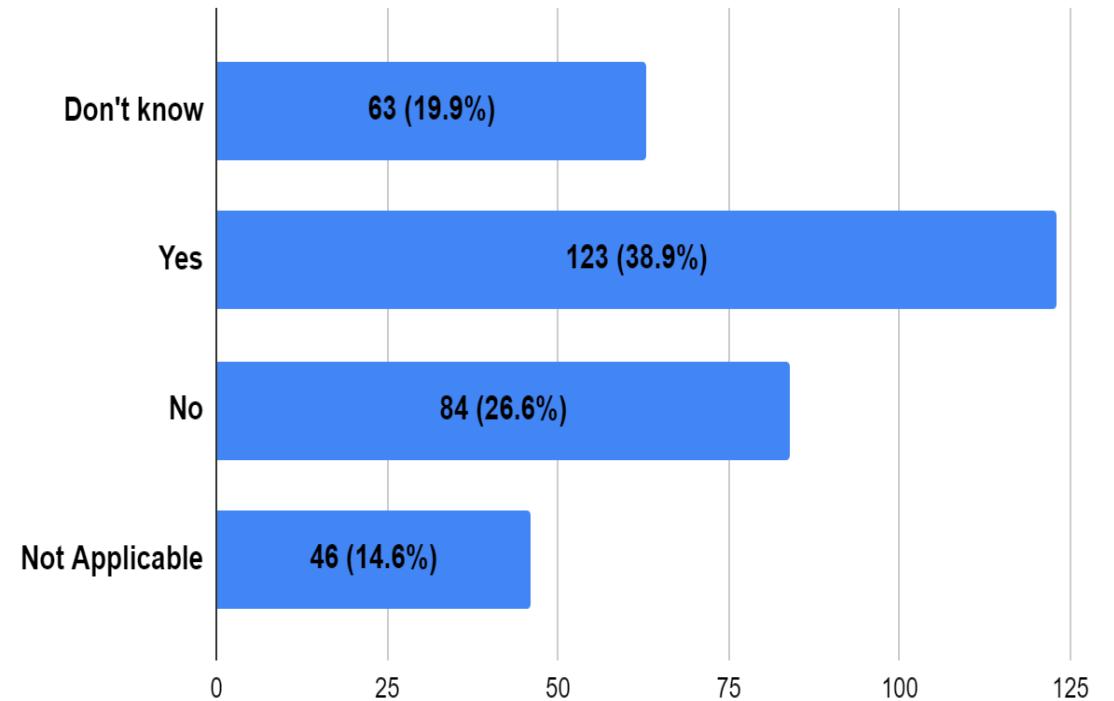


Does your child receive SEN Support?



New Question this year  
316 parents responded

Do you feel your child or young person's SEN Support plan reflects their needs well?



2022 survey – Yes 38%; No; 42% Not sure 20%  
316 parents responded



# Why doesn't your child receive SEN Support?

Reason	Number
They should be but it's not being delivered	20
They have an EHCP	11
School say a diagnosis is needed first	10
Out of school	7
School say not needed as academically performing	5
School can't meet my child's needs	3
It hasn't been needed yet	3
They are home educated	2
I don't know what SEN support is	1

62 parents responded  
Top 9 codes shown

School don't see dyslexia as needing any support personally . They give pink paper a think that's all they need to provide . When you raise any issues they push it off and ask if there is a diagnosis. When support should be given without a diagnosis. If a child is behind their peers and struggles then support is needed .

# How can your SEN Support plan be improved?



**185 parents responded**  
**Top 9 codes shown**

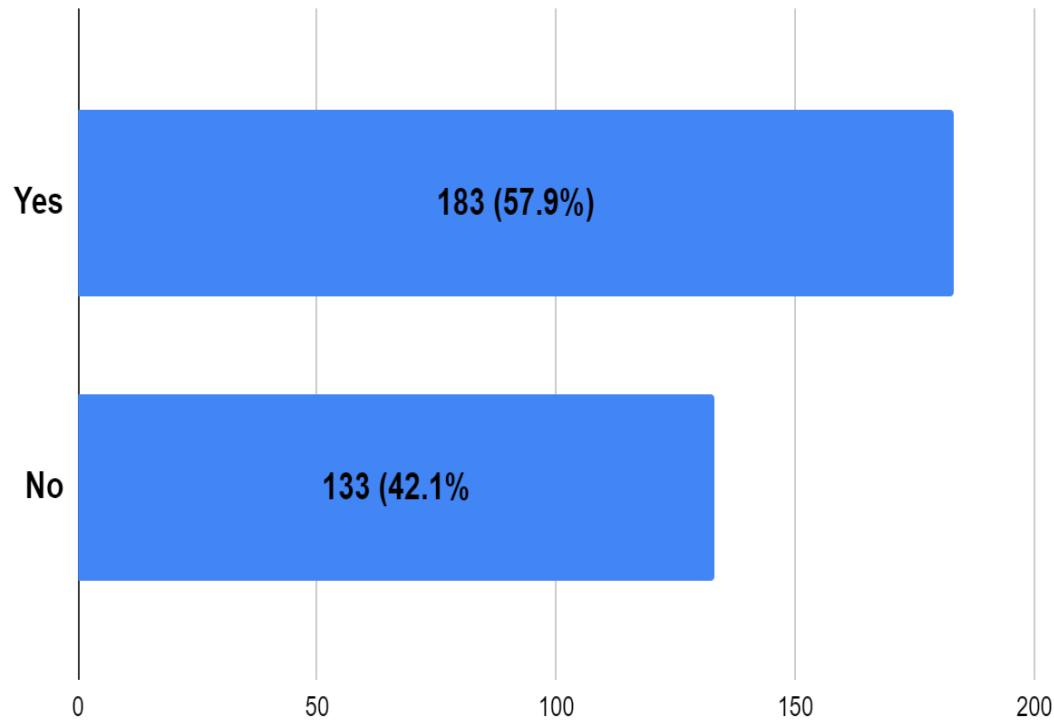
Improvement	Number
Better communication with parents	33
Better implementation	21
Listen to the child and parents more	19
Better training and more understanding and awareness of SEND in schools	19
Nothing. It's ok at the minute	19
More in class support	8
All teachers reading and following the plan and communicating with each other	7
Regular review meetings	7
The plan be supportive so the child can reach their potential no matter what	7

EBSA should be acknowledged. My child was not able to attend school and we were basically told to find somewhere else. A better support plan would have helped my child feel able to attend

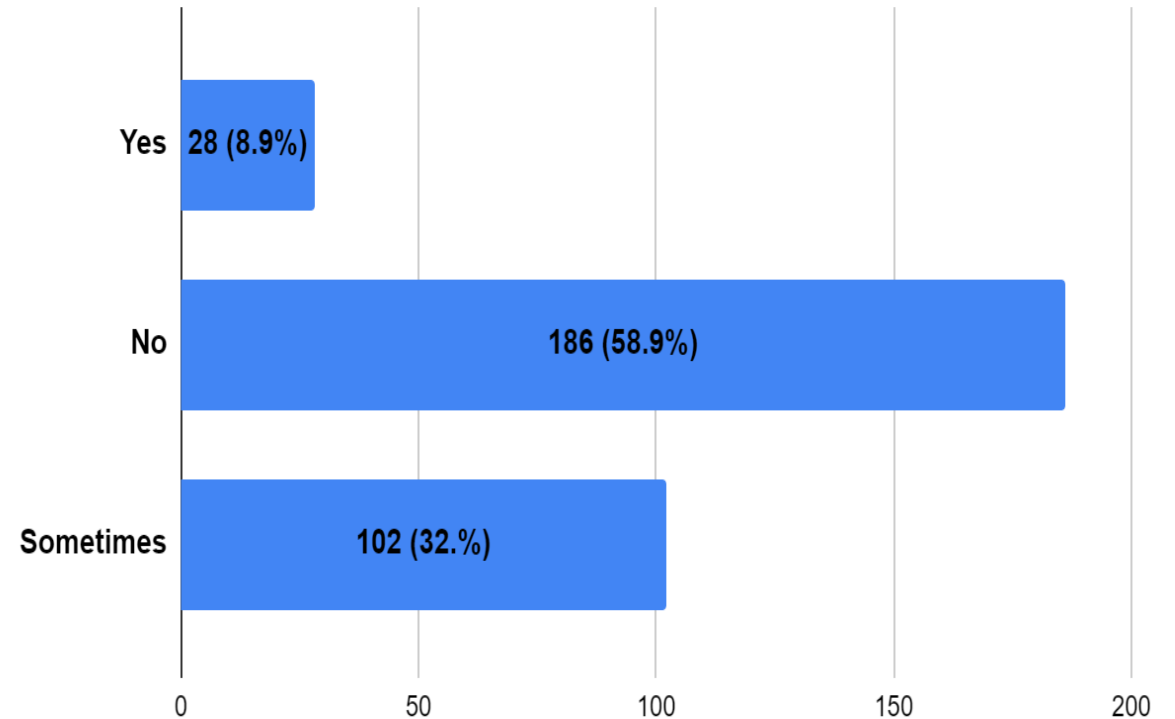
# Information & Communication



Have you heard of the Local Offer?



Do you think communication and information coming from SEN Services (Local Authority, NHS, social care, education) is good?



2022 survey – different question which asked If they have heard of the LO & who told them

# Who provides you with most of the information regarding SEND?



314 parents responded – Top 10 codes shown

Site/organisation	
School/Education	167
Local Authority/SEN Team	94
NHS	33
Everywhere that supports my child	24
GP	23
Internet	19
Parent/support group	15
I don't know	15
Local Offer	14
Health visitor	10

# Where do you go for information & Support?



Multiple choice option – top 18 codes shown

Site/organisation	
School SENCO	142
Other SEN parent	138
AWARE	112
School staff	107
Other website	89
Carers Resource	70
PFBA	66
SENDIASS	55
Health worker/paediatrician	49
Local Offer website	47

Paediatrician	47
EHCP case worker	25
Bradford Stronger Together	19
Social worker	18
BIDS	16
Thinking Big	14
SNOOP	8
Down Syndrome Training Support Service	7



# Where do you think you should be getting information regarding SEND?

Total of 315 responses – top 10 codes

Site/organisation	
School Senco	88
AWARE	80
Other SEN parent	79
School staff	60
Other website	58
PFBA	29
SENDIASS	26
Carers Resource	23
Health worker/paediatrician	18
Local Offer website	15



# How would you like to receive information?

Multiple choice question

Type of communication	
Direct from school by email	213
Face to face meeting/event	194
Email from Local Offer	111
WhatsApp with links to online resources	76
Direct from school - hard copy	66
Social media	60
Local Offer	53

# What information do you feel you don't know about and would like to see have improved information about?



## Multiple Choice questions

Don't know enough about/needs improvement	
Who to contact when things go wrong	216
EHCP assessments	133
CYP mental health support	118
Annual reviews	108
Behaviour workshops	103
Preparation for adulthood post 16	90
Short breaks	87
Short breaks assessment	86
Speech and language therapy	83
Direct payments	67
Respite	60
SENDIASS	53

Information parents would like to know about
Home education
Help applying for school
Criteria for support settings
Options if need can't be met at school
School attendance support
Parental support
Parental mental health support
What to do if the EHCP isn't followed
How to hold services and schools to account
Just some support in general
Advocacy





# What training would parent/carers like to access?

Multiple choice question - 312 responses

Don't know enough about/needs improvement	
SEND code of practice/legal areas	136
Behaviour specific training	121
Preparation for adulthood	103
Mental health first aid	91
Sleep clinics	86
Speech and language support	77
Annual review	73
Peer support	64
No	13

Other training	
Parental mental health/burnout (6)	Physio (1)
EHCP (4)	ADHD in school (1)
Appeals/tribunal (3)	How to make services listen (1)
Sensory issues (3)	Parent support groups (1)
What services there are (3)	ADHD for girls (1)
Home education (2)	ADHD recognised qualification (1)
What should school provide as a minimum? (2)	Supporting a child with dyslexia (1)
Debt counselling (2)	Help with dual diagnosis (1)
Any training should be n an evening (2)	Form filling such as DLA (1)
	PDA (1)
How social services/early help, help (1)	Makaton (1)



ANY QUESTIONS?

Contact Details

[Julie@pfba.org.uk](mailto:Julie@pfba.org.uk)

[www.pfba.org.uk](http://www.pfba.org.uk)